# 避難民アンケート結果(2024年4月中旬実施) 一般財団法人オアシス

1. この1年の日本での生活はどうでしたか。困ることなく過ごせていますか。①~④から選んでください。

① 落ち着いて生活できている / ② 日常生活に不安がある③ 困ることは少ない / ④ とても困ることがある

2. この 1 年、オアシスがお手伝いをして助けになったことを選んでください。(複数可)

② 区役所・出入国在留管理庁・銀行、補助金申請 等の手続きの支援

① 通院・病気時の支援、送迎

③ 日常のアクシデントへの対応

(複数可)

④ 日本語学習についての支援
⑤ 就学·就労支援
⑥ レクリエーションの提供
⑦ 心のケア
⑧ その他
3. この 1 年、アルバイト等仕事に就くことができましたか。学生の方は、学習機会を得ることができましたか。 ① はい / ② いいえ
仕事や就学について、困難があり続けられなかった場合、どのようなことが困難でしたか。どのような環境・学習であれば、続けることができましたか。
4. 今後、どのような支援を希望しますか。心配なことがあればご記入ください。
5. 1 年を振り返って、嬉しかったことをお書きください。また、自由にご意見などご記入ください。
■ 避難民からの回答(アンケートの依頼 11 名中、7 名回答)2024.5.10 時点
<ol> <li>F.K.さん(20代・女性)</li> <li>① 落ち着いて生活できている /I have a few problems (with my health)</li> <li>① 通院・病気時の支援、送迎</li> <li>② 区役所・出入国在留管理庁・銀行、補助金申請 等の手続きの支援</li> </ol>
⑦ 心のケア

- 3. ① はい(but I need one more job, because I make not enough money for living (without a nippon foundation help))
- 4. I would like to receive the same support like I receiving now and support to go to Ukraine and come back to Japan.
- 5. I have bad memory, sorry. But any communication with Oasis members is happy for me, because people are so nice and kind and always helped us. Thank you very much.

## 2) B.T.さん(20代·女性)

- 1. ① 落ち着いて生活できている
- 2. ① 通院・病気時の支援、送迎
  - ② 区役所・出入国在留管理庁・銀行、補助金申請 等の手続きの支援
  - ⑤ 就学·就労支援
- 3. ① はい
- 4. I like living in Japan.
- 5. There were many happy, joyful moments.

## 3) L.Y.さん(20代·女性)

- 1. ① 落ち着いて生活できている ③ 困ることは少ない
- 2. ① 通院・病気時の支援、送迎
  - ② 区役所・出入国在留管理庁・銀行、補助金申請等の手続きの支援
  - ⑥ レクリエーションの提供
- 3. ① はい I was able to find a job. In the future, I may have to find another part-time job... the people at Oasis are very good, they always help and organize very interesting events. I am grateful to them for their help.

#### 4) V.O.さん(50代·女性)

- 1. ① 落ち着いて生活できている / 時折② 日常生活に不安がある especially in the first year of life, when I was getting acquainted with the rules of life in Japan, and also not knowing the Japanese language well, then it is impossible to do without everyday advice from Japanese people
- 2. ② 区役所・出入国在留管理庁・銀行、補助金申請 等の手続きの支援 I thank N.S. San for accompanying me in Japan, I thank T.S. San for his help in obtaining a Japanese visa and flight from Warsaw and the warm welcome.
- 3. ① はい
- 4. my desire to master the Japanese language more completely with an understanding of Japanese culture and lifestyle.
- 5. Since I came to Japan alone, without a family, I would like to communicate with

friendly and interesting people who would become for me my "Japanese relatives".

Looking back at the past year, my schedule was so busy, I wanted to do a lot, I tried very hard, so I did have little fun in the little things, I was really impressed by participating in Japanese traditional dances, and there are many more plans for the future, I really hope for further support of the Oasis organization .Thank you S.K. San Thank you for the feeling of security that you give, the feeling that I am always protected. I thank everyone from Oasis! Thank God. 心から感謝します!

## 5) K.K.さん(20代・女性)

- 1. ① 落ち着いて生活できている
- 2. ① 通院・病気時の支援、送迎
  - ② 区役所・出入国在留管理庁・銀行、補助金申請 等の手続きの支援
  - ⑤ 就学·就労支援
- 3. ② いいえ
- 4. 通訳と就労のサポート
- 5. 途中で出会った人たちのことは覚えている。みんな親切で優しい。昨年は、日本がいかに美しく季節を変えるかを見せてくれた。咲き誇る春から冬の冷たい風まで。日本は、地球が与えてくれるものに感謝することを教えてくれた。だから今年はもっと自然を見てみたい。

### 6) Z.O.さん(20代·女性)

- 1. ① 落ち着いて生活できている ③ 困ることは少ない
- 2. ① 通院・病気時の支援、送迎
  - ② 区役所・出入国在留管理庁・銀行、補助金申請 等の手続きの支援
  - ③ 日常のアクシデントへの対応
- 3. ① はい helped me find a part-time job
- 5. I remember the responsiveness and help that the oasis provided.

#### 7) V.K.さん(30代・女性)

1. ① 落ち着いて生活できている!

My life in Ukraine was full of deep depression, so now I have some health problem. In Japan I able to recover my mental and physical health after consequences of living in Ukraine. In Japan I feel myself safely, happy and calm. I don't have any intention to come back to Ukraine even if war will end, because there's no future.

2. ① 通院・病気時の支援、送迎

There was several times. I went to doctors often.

- ② 区役所・出入国在留管理庁・銀行、補助金申請 等の手続きの支援
  There was assistance with procedure in ward office, when I just came to Yokohama.
- ® その他 when my vacuum cleaner was broken
- 3. ① はい

Not convenient to get to work, tiresome to go there, although people there nice, I like team. But it would be more convenient work in konandai.

- 4. I would appreciate for any support and help, health support, Japanese language support but not beginning (I'm study with volunteer teachers) and of course it would be nice to have some finance support, until I become independent. I would like to find job where I can grow, learn new things and earn more money, because it will be difficult to live only on my salary without support. I wanna stay in Japan for long time and continue living, here. I like Yokohama and I'm in relationships with my boyfriend, we spent time together and we would like to travel together, go somewhere.. but my salary not enough...
- 5. I was very happy to land in Japan! Because I want come to Japan very much. I was happy to walk in Japanese street, Tokyo. I could see first time the sea. I never saw sea before. I also was surprised a lot of nature everywhere. I like nature. I like Japanese climate, it's pretty warm. I enjoy Japanese food. New landscapes. I felt that my new life was started and I felt myself in safety when I came to Japan.

<中略>

And people in Japan very nice I feel comfortable with them. My life in Japan became better.

以上